

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

863-683-8224

<b>BOOKS</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Basic Text, English, hard cover	EN-1101		\$11.55	\$0.00
Basic Text, English, soft cover	EN-1102		\$11.55	\$0.00
Basic Text, soft cover pocket-sized version	EN-1106		\$11.55	\$0.00
Basic Text, Large Print	LG-1101		\$15.75	\$0.00
Just For Today, soft cover	EN-1112		\$9.00	\$0.00
Just For Today, soft cover pocket-sized version	EN-1113		\$9.30	\$0.00
Sponsorship Book, soft cover	EN-1130		\$8.25	\$0.00
It Works, hardcover	EN-1140		\$9.00	\$0.00
It Works, soft cover	EN-1143		\$9.00	\$0.00
It Works, soft cover - pocket-sized version	EN-1144		\$9.30	\$0.00
It Works, large print	LG-1140		\$12.75	\$0.00
NA Step Working Guides	EN-1400		\$8.50	\$0.00
Living Clean : The Journey Continues, Hardcover	EN-1150		\$9.75	\$0.00
Living Clean : The Journey Continues, Softcover	EN-1151		\$9.75	\$0.00
Guiding Principles-Hardcover	EN-1201		\$11.00	\$0.00
Guiding Principles-Soft Cover	EN-1202		\$11.00	\$0.00
<b>BOOKLETS</b>		<b>Book subtotal -&gt;</b>		<b>\$0.00</b>
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Twelve Concepts for NA Service	EN-1164		\$2.05	\$0.00
Introductory Guide to NA	EN-1200		\$2.00	\$0.00
White Booklet	EN-1500		\$0.75	\$0.00
White Booklet for H&I - no staples	EN-1500H&I		\$0.75	\$0.00
White Booklet, large print	LG-1500		\$0.75	\$0.00
The Group Booklet	EN-1600		\$0.95	\$0.00
Behind the Walls	EN-1601		\$0.95	\$0.00
Behind the Walls for H&I - no staples	EN-1601H&I		\$0.95	\$0.00
In Times of Illness	EN-1603		\$3.20	\$0.00
NA – A Resource in Your Community	EN-1604		\$0.40	\$0.00
Information about NA	EN-1604A		\$0.30	\$0.00
The Group IP #2	EN-3102		\$0.31	\$0.00
Working Step Four in NA #10	EN-3110		\$0.77	\$0.00
By Young Addicts For Young Addicts #13	EN-3113		\$0.31	\$0.00
For Those in Treatment # 17	EN-3117		\$0.31	\$0.00
The Loner #21	EN-3121		\$0.31	\$0.00
For The Parents...Of Young People #27	EN-3127		\$0.31	\$0.00
NA Groups and Medication	EN-2205		\$0.31	\$0.00
Principles and Leadership in NA Service	EN-2206		\$0.31	\$0.00
Social Media & Our Guiding Principles	EN-2207		\$0.31	\$0.00
<b>PAMPHLETS</b>		<b>Booklets Subtotal-&gt;</b>		<b>\$0.00</b>
<b>IP DESCRIPTION &amp; NUMBER (#)</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Who, What, How & Why # 1	EN-3101		\$0.24	\$0.00
Another Look # 5	EN-3105		\$0.24	\$0.00
Recovery, Relapse # 6	EN-3106		\$0.24	\$0.00
Am I an Addict? # 7	EN-3107		\$0.24	\$0.00
Just For Today # 8	EN-3108		\$0.24	\$0.00
Living the Program # 9	EN-3109		\$0.24	\$0.00
Sponsorship # 11	EN-3111		\$0.24	\$0.00
Triangle of Self-Obsession #12	EN-3112		\$0.24	\$0.00
One Addict's Experience #14	EN-3114		\$0.24	\$0.00
PI and the NA Member #15	EN-3115		\$0.24	\$0.00
For the Newcomer #16	EN-3116		\$0.24	\$0.00
Self-Acceptance #19	EN-3119		\$0.24	\$0.00
H&I and the NA Member # 20	EN-3120		\$0.24	\$0.00
Welcome to NA #22	EN-3122		\$0.24	\$0.00
Staying Clean on the Outside #23	EN-3123		\$0.24	\$0.00
Money Matters Self -Support in NA #24	EN-3124		\$0.53	\$0.00
Accessibility For Those w/Additional Needs #26	EN-3126		\$0.24	\$0.00
Funding NA Services #28	EN-3128		\$0.35	\$0.00
An Introduction To NA Meetings #29	EN-3129		\$0.24	\$0.00
An Introduction To NA Meetings #29 for H&I - no staples	EN-3129 H&I		\$0.24	\$0.00
Group Business Meetings	EN-2202		\$0.24	\$0.00
Group Trusted Servants: Roles and Responsibilities	EN-2203		\$0.24	\$0.00
Disruptive and Violent Behavior	EN-2204		\$0.24	\$0.00
<b>Pamphlets Subtotal-&gt;</b>			<b>\$0.00</b>	
<b>PAGE 1 TOTAL :</b>			<b>\$0.00</b>	

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

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<b>SERVICE HANDBOOKS AND GUIDES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
H&I Handbook (with Audio CD)	EN-2101		\$9.65	\$0.00
H & I Basics	EN-2101G		\$0.60	\$0.00
Public Relations Handbook	EN-2102		\$9.85	\$0.00
PR Basics	EN-2102B		\$1.75	\$0.00
A Guide to World Service	EN-2104		\$4.30	\$0.00
Literature Committee Handbook	EN-2105		\$2.75	\$0.00
Handbook for NA Newsletters	EN-2106		\$2.10	\$0.00
A Guide to Phoneline Service	EN-2107		\$3.60	\$0.00
Treasurer's Handbook	EN-2109		\$2.10	\$0.00
Group Treasurer's Workbook	EN-2110		\$2.10	\$0.00
A Guide to Local Service	EN-2111		\$7.05	\$0.00
Outreach Resource Information	EN-2113		\$2.75	\$0.00
Additional Needs Resource Information	EN-2114		\$2.75	\$0.00
Institutional Group Guide	EN-2115		\$4.30	\$0.00
Planning Basics	EN-2116		\$2.05	\$0.00
			<b>HandBook subtotal -&gt;</b>	<b>\$0.00</b>
<b>ACCESSORIES</b>				
<b>DESCRIPTION</b>	<b>ITEM #</b>	<b>QUANTITY</b>	<b>PRICE</b>	<b>TOTAL</b>
Group Treasurer's Record Pad	EN-9001		\$0.75	\$0.00
Literature Rack (Wire, 8 Pocket)	EN-9053		\$20.80	\$0.00
Literature Rack (Wire, 16 Pocket)	EN-9054		\$26.15	\$0.00
NA Wallet Cards – 100 (Mixed)	EN-9064		\$3.00	\$0.00
NA Wallet Group Reading Cards - (Bundle of 15)	EN-9127		\$2.65	\$0.00
7 Poster Set	EN-9070		\$10.00	\$0.00
"My Gratitude Speaks" Poster	EN-9071		\$1.45	\$0.00
Serenity Prayer Poster	EN-9072		\$1.45	\$0.00
Twelve Steps Poster	EN-9073		\$3.30	\$0.00
Twelve Traditions Poster	EN-9074		\$3.30	\$0.00
Third Step Prayer Poster	EN-9075		\$1.45	\$0.00
Just For Today Poster	EN-9076		\$1.45	\$0.00
PI Folder	ZPR001005		\$0.60	\$0.00
Group Reading Cards	EN-9130		\$4.60	\$0.00
Laminated Group Reading Cards	EN-9130L		\$7.00	\$0.00
Basic Journal - (Gift Edition Basic Text Design )	EN-9400		\$20.80	\$0.00
JFT Journal (NEW)	EN-9405		\$14.00	\$0.00
"Basic" Mug - dark blue	EN-9415		\$6.40	\$0.00
Stainless Steel Medallion Keychain (New for Laser Etched only)	EN-6090A		\$8.00	\$0.00
Key Chain Medallion Holder-Black	EN-6091		\$8.00	\$0.00
Key Chain Medallion Holder-Satin Gold	EN-6092		\$8.00	\$0.00
Key Chain Medallion Holder-Gold With Black Fill	EN-6093		\$8.00	\$0.00
7th Tradition Box	EN-9111		\$3.00	\$0.00
			<b>Accessories subtotal -&gt;</b>	<b>\$0.00</b>
			<b>PAGE 2 TOTAL:</b>	<b>\$0.00</b>



**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

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**SPANISH BOOKS AND BOOKLETS**

DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL	
Basic Text, soft cover	CS-1102		\$11.55	\$0.00	
Just For Today, soft cover	CS-1112		\$9.00	\$0.00	
Sponsorship Book, soft cover	CS-1130		\$8.25	\$0.00	
It Works, hardcover	CS-1140		\$9.00	\$0.00	
Step Working Guide	CS-1400		\$8.50	\$0.00	
Living Clean ,soft cover	CS-1151		\$9.75	\$0.00	
Introductory Guide to NA	CS-1200		\$2.00	\$0.00	
White Booklet	CS-1500		\$0.75	\$0.00	
The Group Booklet	CS-1600		\$0.95	\$0.00	
Behind the Walls	CS-1601		\$0.95	\$0.00	
In Times of Illness	CS-1603		\$3.20	\$0.00	
Working Step Four in NA #10	CS-3110		\$0.77	\$0.00	
NA – A Resource in Your Community	CS-1604		\$0.40	\$0.00	
Information About NA	CS-1604A		\$0.30	\$0.00	
Twelve Concepts for NA Service	CS-1164		\$2.05	\$0.00	
The Group IP #2	CS-3102		\$0.31	\$0.00	
For Those in Treatment #17	CS-3117		\$0.31	\$0.00	
The Loner #21	CS-3121		\$0.31	\$0.00	
A Guide To World Service	CS-2104		\$4.30	\$0.00	
A Guide To Local Service	CS-2111		\$7.05	\$0.00	
<b>SPANISH PAMPHLETS</b>			<b>Books subtotal -&gt;</b>	<b>\$0.00</b>	
IP DESCRIPTION & NUMBER (#)	ITEM #	QUANTITY	PRICE	TOTAL	
Who, What, How & Why # 1	CS-3101		\$0.24	\$0.00	
Another Look # 5	CS-3105		\$0.24	\$0.00	
Recovery, Relapse # 6	CS-3106		\$0.24	\$0.00	
Am I an Addict? # 7	CS-3107		\$0.24	\$0.00	
Just For Today # 8	CS-3108		\$0.24	\$0.00	
Living the Program # 9	CS-3109		\$0.24	\$0.00	
Sponsorship #11	CS-3111		\$0.24	\$0.00	
Triangle of Self-Obsession # 12	CS-3112		\$0.24	\$0.00	
By Young Addicts For Young Addicts #13	CS-3113		\$0.31	\$0.00	
One Addict's Experience # 14	CS-3114		\$0.24	\$0.00	
PI and the NA Member # 15	CS-3115		\$0.24	\$0.00	
For the Newcomer #16	CS-3116		\$0.24	\$0.00	
Self-Acceptance # 19	CS-3119		\$0.24	\$0.00	
H&I and the NA Member # 20	CS-3120		\$0.24	\$0.00	
Welcome to NA # 22	CS-3122		\$0.24	\$0.00	
Staying Clean on the Outside # 23	CS-3123		\$0.24	\$0.00	
Money Matters Self -Support in NA #24	CS-3124		\$0.53	\$0.00	
Accessibility For Those W / Additional Needs #26	CS-3126		\$0.24	\$0.00	
For The Parents...Of Young People #27	CS-3127		\$0.31	\$0.00	
Funding NA Services #28	CS-3128		\$0.35	\$0.00	
An Introduction To NA Meeting #29	CS-3128		\$0.24	\$0.00	
<b>SPANISH KEY TAGS</b>			<b>Pamphlets subtotal -&gt;</b>	<b>\$0.00</b>	
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL	
Welcome – White	CS-4100		\$0.53	\$0.00	
30 Days – Orange	CS-4101		\$0.53	\$0.00	
60 Days – Green	CS-4102		\$0.53	\$0.00	
90 Days – Red	CS-4103		\$0.53	\$0.00	
6 Months – Blue	CS-4104		\$0.53	\$0.00	
9 Months – Yellow	CS-4105		\$0.53	\$0.00	
1 Year – Moonglow	CS-4106		\$0.53	\$0.00	
18 Months – Grey	CS-4107		\$0.53	\$0.00	
Multiple Years – Black	CS-4108		\$0.53	\$0.00	
<b>SPANISH MEDALLIONS</b>			<b>Keytags subtotal -&gt;</b>	<b>\$0.00</b>	
DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE	TOTAL
<b>Fill in year needed example- Bronze (10 year) or =&gt; EN-4310 for example</b>					
Bronze		CS-43		\$3.20	\$0.00
Bronze		CS-43		\$3.20	\$0.00
Bronze		CS-43		\$3.20	\$0.00
Bronze		CS-43		\$3.20	\$0.00
<b>SPANISH POSTERS &amp; READING CARDS</b>			<b>Key Tags subtotal -&gt;</b>	<b>\$0.00</b>	
DESCRIPTION	ITEM #	QUANTITY	PRICE	TOTAL	
6 Poster Set	CS-9070		\$10.00	\$0.00	
"My Gratitude Speaks" Poster	CS-9071		\$1.45	\$0.00	
Serenity Prayer Poster	CS-9072		\$1.45	\$0.00	
Twelve Steps Poster	CS-9073		\$3.30	\$0.00	
Twelve Traditions Poster	CS-9074		\$3.30	\$0.00	
Third Step Prayer Poster	CS-9075		\$1.45	\$0.00	
Just For Today Poster	CS-9076		\$1.45	\$0.00	
Group Reading Cards	CS-9130		\$4.60	\$0.00	
			<b>Posters subtotal -&gt;</b>	<b>\$0.00</b>	
<b>PAGE 4 TOTAL:</b>				<b>\$0.00</b>	

**FLORIDA REGIONAL SERVICE OFFICE ORDER FORM**

**NON DISCOUNTABLE ITEMS SHEET**

BOOKS AND CD ROMS				
DESCRIPTION	ITEM #	QUANTITY	PRICE*	TOTAL
Southern Exposure FL History Book - soft cover	HISTORY		\$5.00	\$0.00
Basic Text, Gift Edition	EN-1107		\$26.25	\$0.00
30th Anniversary Basic Text	EN-1103A		\$36.75	\$0.00
Miracles Happen	EN-1120		\$28.85	\$0.00
Miracles Happen & Audio Cd	EN-1121		\$11.00	\$0.00
Just For Today, Gift Edition	EN-1114		\$17.40	\$0.00
Just For Today Numbered Collector Edition (Purple/Silver )	EN-1115		\$33.00	\$0.00
Living Clean Commemorative Edition (Number)	EN-1155		\$33.00	\$0.00
Sponsorship Book, Gift Edition	EN-1131		\$20.90	\$0.00
Starter Kit	EN-9020		\$6.75	\$0.00
			<b>Books/CD ROM subtotal -&gt;</b>	<b>\$0.00</b>
PAPER KEYTAGS FOR H&I		QUANTITY		
Business Card Key Tags For H&I (set of 9 cards)	PK-4109		\$2.50	\$0.00
Welcome – White	PK-4100		\$0.28	\$0.00
30 Days – Orange	PK-4101		\$0.28	\$0.00
60 Days – Green	PK-4102		\$0.28	\$0.00
90 Days – Red	PK-4103		\$0.28	\$0.00
6 Months – Blue	PK-4104		\$0.28	\$0.00
9 Months – Yellow	PK-4105		\$0.28	\$0.00
1 Year – Moonglow	PK-4106		\$0.28	\$0.00
18 Months – Grey	PK-4107		\$0.28	\$0.00
Multiple Years – Black	PK-4108		\$0.28	\$0.00
			<b>Speciatly Items subtotsl-&gt;</b>	<b>\$0.00</b>
VIDEO AND AUDIO TAPE LITERATURE		QUANTITY		
Basic Text Audio CD Set (4)	EN-8811		\$10.20	\$0.00
It Works Audio CD	EN-8821		\$19.40	\$0.00
			<b>Video/Tape subtotal -&gt;</b>	<b>\$0.00</b>
MEETING LISTS OR FLYERS		QUANTITY	PRICE*	TOTAL
<i>Get Your Meeting List or flyers Copied</i>				
Single Side Black & white 8 1/2 x 11 ( email your meeting list)			\$0.08	\$0.00
Double Sided Black & white 8 1/2 x 11 ( email your meeting list)			\$0.16	\$0.00
Single Side Full Color 8 1/2 x 11 ( email your meeting list)			\$0.36	\$0.00
Double Sided Full Color 8 1/2 x 11 ( email your meeting list)			\$0.72	\$0.00
			<b>Meeting List or Flyers subtotal -&gt;</b>	<b>\$0.00</b>
MEDALLIONS				
DESCRIPTION	YEARS	ITEM #	QUANTITY	PRICE*
Fill in year needed example- Color (10 year) or => Blue 10 for example				
Purple / Blue		P-		\$23.45
Violet/Pearl		V-		\$23.45
Blue / Pearl		B-		\$23.45
Orange/Black		O-		\$23.45
Burgandy / Pearl		BU-		\$23.45
Gold/Pearl		G-		\$23.45
Green / Pearl		GR-		\$23.45
Pink / Pearl		P-		\$23.45
Black / Silver		BL-		\$23.45
			<b>Subtotal for Medallions -&gt;</b>	<b>\$0.00</b>
<b>PAGE 5 TOTALS :</b>			<b>NON-DISCOUNTABLE TOTAL *</b>	<b>\$0.00</b>

**\*\*PLEASE NOTE: ALL ORDERS MUST BE PREPAID IN FULL BEFORE SHIPMENT CAN OCCUR, EXCEPT FOR AREAS WITHIN THE FLORIDA AND SOUTH FLORIDA REGIONS\*\***

**\*\*\*LITERATURE ORDERS RECEIVED WITHIN 3 WEEKS OF AREA WILL BE DELIVERED BY FOLLOWING AREA. AFTER 3 WEEKS THEY MAY OR MAY NOT BE FILLED IN TIME!\*\*\***

<b>PAGE TOTALS:</b>	PAGE 1	>>>	(+) \$	\$0.00
	PAGE 2	>>>	(+) \$	\$0.00
	PAGE 3	>>>	(+) \$	\$0.00
	PAGE 4 SPANISH	>>>	(+) \$	\$0.00
	TOTAL NON-DISCOUNTABLE	>>>	(+) \$	<b>\$0.00</b>
	TOTAL DISCOUNTABLE	>>>	(=) \$	<b>\$0.00</b>

<b>DISCOUNTS:</b>	<b>3%</b>	<b>5%</b>	<b>6%</b>	<b>7%</b>	<b>8.00%</b>		
	<b>\$200-399.00</b>	<b>\$400-599.00</b>	<b>\$600-999.00</b>	<b>\$1000-2499.00</b>	<b>\$2500.00 and up</b>		
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	>>>	(-) \$ \$0.00

<b>HANDLING AND PROCESSING FEE:</b> <small>Handling and processing fees help the RSO offset the costs of handling, credit card processing and shipping materials such as boxes, etc.</small>	<b>No Check Fee</b>	<b>3.50%</b>		
		\$0.00	>>>	(+) \$ \$0.00

**SUB-TOTAL**      (=) \$      **\$0.00**

**\*\*IF YOU ARE TAX EXEMPT YOU MUST PROVIDE A COPY OF TAX EXEMPT CERTIFICATE\*\***

<b>FLORIDA SALES TAX:</b>	Enter Total if you owe 6% tax here	>>>	(+) \$	\$0.00
	Enter Total if you owe 6.5% tax here	>>>	(+) \$	\$0.00
	Enter Total if you owe 6.75% tax here	>>>	(+) \$	\$0.00
	Enter Total if you owe 7% tax here	>>>	(+) \$	\$0.00
	Enter Total if you owe 7.5% tax here	>>>	(+) \$	\$0.00

**SHIPPING FEE:**      Shipping fees are based on total weight of products ordered.      (+) \$  
 The RSO will notify you with shipping fee when the order is filled.  
*The shipping fee is available immediately when ordering online.*  
 Please visit <http://floridarso.org> to place your order online.

**\*\*\*All prices are subject to change without notice**      **TOTAL**      (=) \$      **\$0.00**

<b>MAIL ORDER TO:</b> Florida Regional Service Office, Inc. 2222 South Combee Rd suite #6 Lakeland, FL 33801 Phone: (863) 683-8224    FAX (863) 683-8184 Email Order To: <a href="mailto:flarso@floridarso.org">flarso@floridarso.org</a>	The Preferred CreditCard Method is the Secured Online Website CREDIT CARD: VISA    M/C CARD #: _____ EXPIRATION DATE: _____ Online Store: <a href="http://www.floridarso.org">www.floridarso.org</a>
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**MAKE ALL CHECKS & MONEY ORDERS PAYABLE TO: Florida Regional Service Office**

<b>BILL TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____ <u>State</u> _____	<u>Zip Code</u> _____
<b>SHIP TO:</b>	<u>Name:</u> _____	<u>Day Phone:</u> _____
	<u>Street Address</u> _____	
	<u>City</u> _____ <u>State</u> _____	<u>Zip Code</u> _____

Enter Your Group, Area, or Facility Here: \_\_\_\_\_  
 We need you Email : \_\_\_\_\_

Did we meet or exceed your expectations?       Yes       NO